

## **2013-2014 USER MANUAL**

# INDIANA NATIONAL GUARD UPDATE SYSTEM (INGUS)

Version 1 **July 17, 2013** 

### TABLE OF CONTENTS

I.	DA	ATA OVERVIEW	3
	a.	DATA ACCURACY	3
		DATA ENTRY	
	c.	REQUIRED DATA FIELDS	3
		TERM CERTIFICATION	
II.	AC	CCESS INGUS	5
		ACCESS INGUS	
		LOG IN	
		CREATE PASSWORD	
		CHANGE PASSWORD	
III.	D/	ATA ENTRY	11
		MANUAL ENTRY OF SOLDIER DATA	
		UPLOAD ENTRY OF SOLDIER DATA	
		EDIT A SOLDIER RECORD	
		ENTER NGES SOLDIER DATA	
IV.	VI	EW AND ANALYZE THE DATA	20
		APPL STATUS CODE	
		AWARD STATUS CODE	
		RESULT_	
V.	7. ADDITIONAL FEATURES		25
		CONTACT INFORMATION	
		DED∪DTC	

The Indiana National Guard Updates System (INGUS) is a web-based application designed to facilitate the reporting of eligible Air Force and Army Indiana National Guard members to the Division of Student Financial Aid (SFA). The reported data is used to determine if a soldier is eligible for the National Guard Supplemental Grant (NGSG) or National Guard Extension Scholarship (NGES).

#### I. DATA OVERVIEW

Prior to entering data into the INGUS database, please review the following information regarding data accuracy, required data fields, data entry and data upload procedures.

#### **DATA ACCURACY**

Entering the correct social security number, first and last name and date of birth for each soldier is extremely important. These data elements are matched against those reported by the student on the Free Application for Federal Student Aid (FAFSA), which is matched against Social Security Administration records. If there is no match, the student cannot be awarded the NGSG or NGES.

#### **DATA ENTRY**

INGUS provides two options to enter soldier data: 1) manual entry of one soldier at a time or 2) an upload of a previously prepared and appropriately formatted text file. Each soldier's record can be added only once. However, multiple files may be uploaded to add new soldiers to the system each time.

A separate process must be followed to certify a soldier for the NGES. Each of these soldiers must be manually entered one-by-one. Please see "Enter NGES Soldier Data" for more information.

#### **REQUIRED DATA FIELDS**

#### SOCIAL SECURITY NUMBER

The soldier's social security number (SSN) must be entered as nine digits without dashes (123456789). Any other data entry will result in an error, which will be displayed on screen. The SSN must be properly entered in order to proceed with data entry or updates. The SSN must be the same as that indicated on the soldier's Social Security card.

#### LAST NAME

Enter the soldier's last name as it appears on his or her Social Security card and FAFSA. Do not use suffixes such as "Jr" or "II" unless you are sure the suffix is listed on the FAFSA. Also, avoid using apostrophes or other punctuation ("O'Brien" or "Taylor-Smith") unless you are sure the student's name includes this punctuation on the FAFSA.

#### FIRST NAME

Enter the soldier's first name as it is listed on his or her Social Security card and FAFSA. Avoid abbreviations and nicknames such as "Chris" for "Christopher" or "Missy" for "Melissa."

#### DATE OF BIRTH

The soldier's date of birth must be entered as eight characters with slashes. For example, if a soldier's date of birth is January 7, 1992, it must be entered as 01/07/1992. The format must be mm/dd/ccyy, where "mm" must be a valid month, 01 to 12; "dd" a valid day of the month, 01 to 31; and "ccyy" a valid year.

#### UNIT

This is a four character designation for the soldier's ING unit – ARSF, AFFW or AFTH. The appropriate unit code must be provided when uploading a previously prepared and appropriately formatted text file. When performing a manual entry of one soldier at a time, the unit code is assumed based on your log in designation.

#### **TERM CERTIFICATION**

Because the NGSG and NGES are awarded by term, records must be reported for each term. INGUS limits reporting and updating to the current term. The system will assume that each soldier entered in the database is certified for a scholarship for that term.

The schedule for certifying soldiers through INGUS for the 2012-2013 academic year will be as follows:

TERM	START DATE	END DATE
FALL 2013	July 17, 2013	December 11, 2013
SPRING 2014	January 3, 2014	May 7, 2014

If the soldier's certification status changes after being entered into INGUS, you may edit records individually. You will not be able to upload changes to a record after the initial data entry. This means any changes to a soldier's record in INGUS must be made individually.

#### II. ACCESS INGUS

#### **ACCESS INGUS**

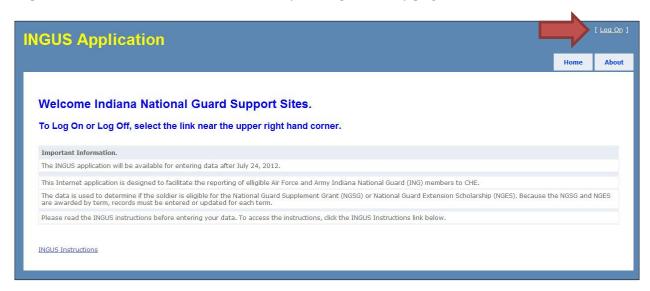
INGUS requires the user's internet browser to be Microsoft's Internet Explorer. At minimum, users will need to use Internet Explorer Version 6.0 or later.

INGUS may be accessed by a direct link: <a href="https://studentaid.ssaci.in.gov/INGUS">https://studentaid.ssaci.in.gov/INGUS</a> or through SFA's homepage: <a href="http://www.in.gov/ssaci/index.htm">https://studentaid.ssaci.in.gov/INGUS</a> or through the homepage, select **Indiana National Guard Support Sites – INGUS** from the menu on the left-hand side of the page.

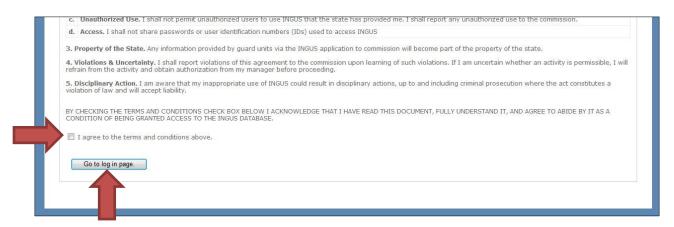


After selecting the link from the left-hand menu, click on the **INGUS Data Input** link to access the data collection site.

The homepage is the first displayed. Click the "Log On" link in the upper right hand corner to proceed to the Terms and Conditions (User Agreement) page.



After reading the terms and conditions carefully, check the "I agree..." box and click the "Go to log in page" button to continue.

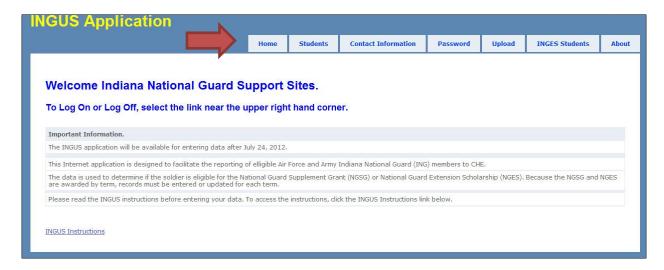


#### **LOG IN**

From the log in page, you will be asked to supply your User ID and Password. (Both the User ID and Password are case sensitive.) The User ID was provided via e-mail. You will need to create a password to log in to INGUS for the first time. (The create password function also may be used anytime you forget your password.) Click the "Log In" button after entering your User ID and password to proceed.



Once you have successfully logged in to INGUS, you will see a home screen that is similar to the original homepage but with more options. These links may be used to navigate throughout the INGUS application.



#### **CREATE A PASSWORD**

If you are logging in for the first time or have forgotten your password, you may create a new password by clicking the "Create Password" link. New passwords are required to be a minimum of 10 characters in length.



On the "Create Password" screen, enter your User ID and your e-mail address. You must use the email address to which your User ID was sent. Click the "Create" button to proceed.



A confirmation will display informing you that instructions for creating a password have been sent to your email address.

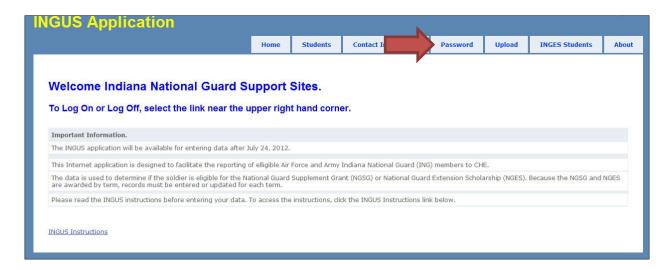


Click on the link provided in the email and follow the steps to create a password.



#### **CHANGE PASSWORD**

Once you have successfully logged into INGUS, you may change your password at any time. Select the "Password" tab.



Provide your current and new password. Click the "Change Password" button to proceed.



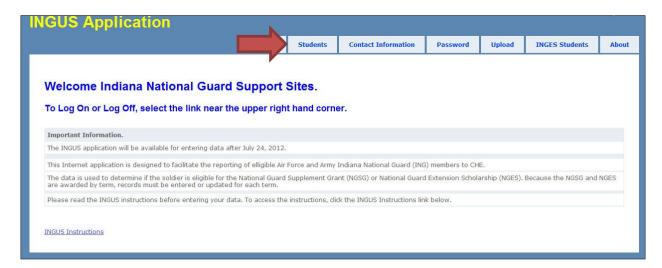
A confirmation message will display to indicate when your password has been successfully changed.



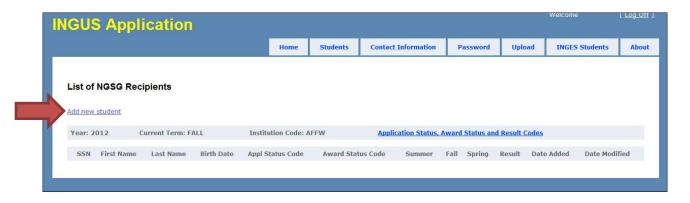
#### III. DATA ENTRY

#### MANUAL ENTRY OF SOLDIER DATA

Select the "Students" tab to access the list of student records.



Click the "Add new student" link.



Enter the soldier's social security number, first name, last name and date of birth in the provided fields. The system assumes the unit code based on your log in designation. The system also assumes that if you are entering the soldier's data in INGUS, the soldier is certified to receive the NGSG for the current term.

Click the "Create" button to enter the student into the database.



#### UPLOAD ENTRY OF SOLDIER DATA

Note: The upload option may only be used to add new records. If changes or corrections are needed, please follow the steps outlined under Edit a Soldier Record.

#### APPROPRIATELY FORMAT THE FILE

The file must be a text file saved in either "tab delimited" or "comma delimited" format. The file may be prepared from an application such as Microsoft Excel and then saved using the "Save As" function in the appropriate format. The file also may be created directly in a simple text editor such as Windows Notepad.

A soldier record consists of five required data fields: Social Security Number, Last Name, First Name, Date of Birth and Unit. The required fields must be in this order. Each data field must conform to the rules for that data field (see Data Entry Overview for details). **Do not use a header record when formatting a file.** 

Each data field must be separate by a TAB (ASCII decimal value 009) or a comma (ASCII decimal value 044). Each record must end with a CR character ("carriage return," ASCII decimal value 013) and LF character ("line feed," ASCII decimal value 010) in that order. Computer applications that use a "print" statement to create text records will automatically put <CR><LF> at the end of each record. The "Save As" function of Excel and hitting the Enter key in Windows Notepad also will automatically populate these characters. Either the TAB or comma delimited format must be used consistently throughout the data set. If correct, the uploaded data will be available immediately. An error message will be displayed for each incorrect record in the dataset.

Examples of valid records include:

(comma delimited)

123456789, Smith, John, 01/01/1985, ARSF 987654321, Berry, Holly, 11/14/1991, ARSF

-OR-

(tab delimited)

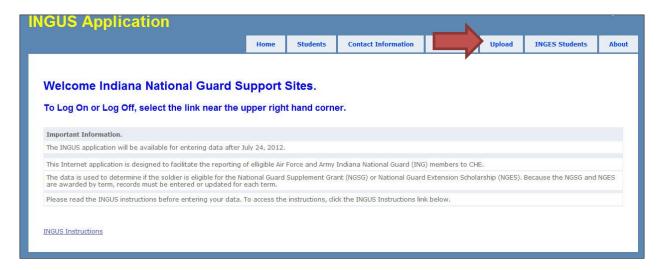
123456789<TAB>Smith<TAB>John<TAB>01/01/1985<TAB>ARSF 987654321<TAB>Berry<TAB>Holly<TAB>11/14/1991<TAB>ARSF

<TAB> = the tab character inserted by your computer

The name of the file does not matter.

#### UPLOAD A DATA FILE

Select the "Upload" tab to access the upload tool. [You may access the upload function from any page within INGUS.]



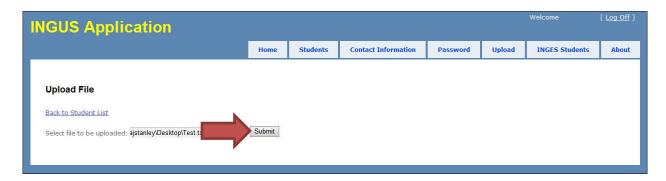
Click the "Browse" button to locate the appropriate file on your computer.



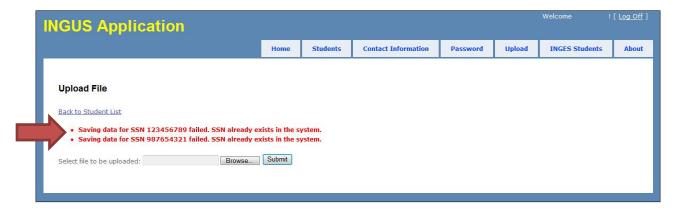
Once you have selected the appropriate file from your computer, the file will appear in the window next to the "Browse" button.



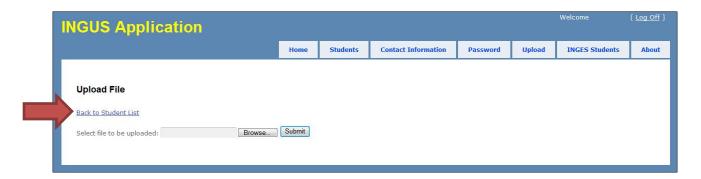
Click "Submit" to upload the file.



Each soldier may only be entered once into the INGUS database. Therefore, if the text file contains a social security number that already exists in the database, you will receive an error message. To make changes to an existing soldier's record, follow the steps outlined in under Edit a Soldier Record. Similar error codes will be displayed if the data elements are not formatted correctly or the appropriate unit code is not provided.



To view those records that were successfully uploaded into INGUS, click the "Back to Student List" link.



Review the student list to ensure all soldiers from your text file uploaded properly. If you notice an issue you may edit a soldier's record, manually enter a soldier's data or upload another previously prepared and appropriately formatted text file.

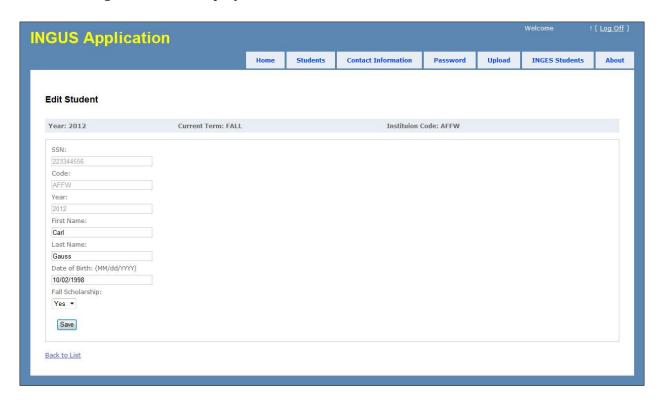


#### **EDIT A SOLDIER RECORD**

To edit a soldier record once it has been added to INGUS, click the "Edit" link at the beginning of that soldier's record.



The following screen will display.



You may update the soldier's first and last names and date of birth. If a soldier's certification status has changed since initially entered into INGUS, you may also change his or her status from "Y" to "N" to indicate the soldier is not certified for the current term.

Once all updates have been made to the soldier's record, click the "Save" button to return to the student list.

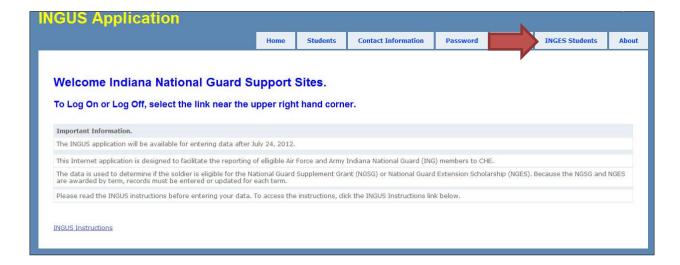


If you need to edit a soldier's social security number, you will need to complete the following steps: (1) Enter a record containing the soldier's correct social security number into INGUS and (2) Notify SFA so the incorrect record may be deleted from the system.

#### **ENTER NGES SOLDIER DATA**

To certify a soldier for the NGES, you must enter him or her manually into INGUS.

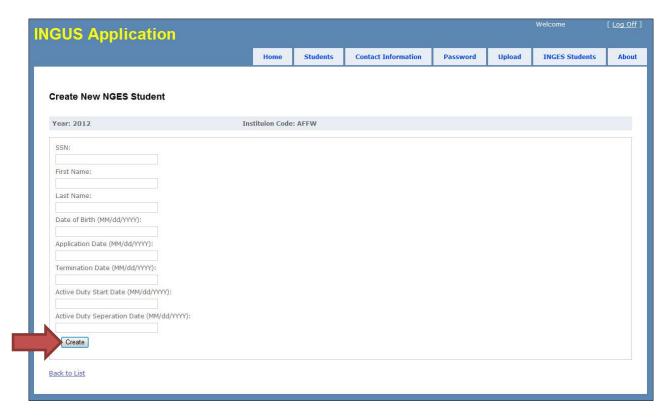
Select the "INGES Students" tab.



Click the "Add new student" link.

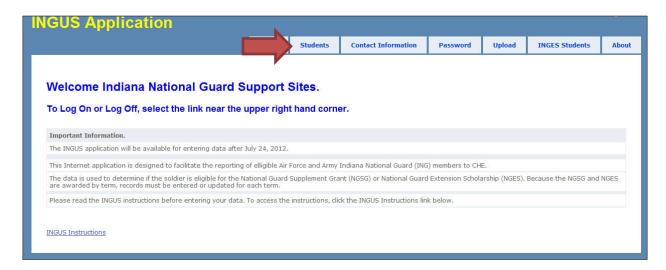


Provide the required data for the certified soldier: social security number, first name, last name, date of birth, application date, termination date, active duty start date and active duty separation date. Click the "Create" button to add the soldier's record and return to the NGES recipient list.



#### IV. VIEW AND ANALYZE THE DATA

To view the list of soldiers' data records, select the "Students" tab.



The required data fields (SSN, First Name, Last Name and Birth Date) for each soldier will be displayed. In addition, the soldier's certification status for each term during the current academic year will be displayed.



Additional information regarding the soldier's application (FAFSA) status, award status and result also is provided.

If you notice an issue with a soldier's record, please follow the steps outlined under Edit a Soldier Record.

#### APPL STATUS CODE

The application status code reflects the status of the soldier's current year FAFSA.

Below is a list of possible application status codes and their meanings:

- **APAC** Application is clean and a state financial aid award calculated.
- **APCL** Application is clean and a state financial aid award may be calculated.
- **APCR** Application was created.
- **APED** Edits exist on the soldier's FAFSA and must be cleared before a state financial aid award can be calculated.
- **APNA** Application is clean but no state financial aid award was calculated.
- **APPD** Application is a potential duplicate record. Application cannot be processed until discrepancy in SSN or DOB is resolved. Please contact SFA to resolve this application status code.
- **APUP** Application has been updated.
- **HOLD** Application is on hold.
- **WAIT** Application is in wait status because of a professional judgment or loan default/overpayment. Once cleared, the record can be further processed.

In addition, you may access a list of the application status codes and their meanings by clicking the "Application Status, Award Status and Result Codes" link.



For assistance in determining how an application status code will impact the soldier's eligibility for the NGSG or NGES, please contact Director of Communications Amanda Stanley at 317-234-8232 or <a href="mailto:ajstanley@che.in.gov">ajstanley@che.in.gov</a>.

#### **AWARD STATUS CODE**

The award status code reflects the status of the soldier's state financial aid award.

Below is a list of possible award status codes and their meanings:

AWDC The award is active.

- **INAC** The award is inactive due to a new award being created or a transfer to another institution.
- **WAIT** The award is on hold pending further information to resolve a professional judgment, loan default, Title IV overpayment or drug list. Once cleared, the record can be further processed.

In addition, you may access a list of the award status codes and their meanings by clicking the "Application Status, Award Status and Result Codes" link.



For assistance in determining how an award status code will impact the soldier's eligibility for the NGSG or NGES, please contact Director of Communications Amanda Stanley at 317-234-8232 or <a href="mailto:ajstanley@sfa.che.in.gov">ajstanley@sfa.che.in.gov</a>.

#### RESULT

The result column is an indicator of whether the data entered into INGUS matches the FAFSA data on file with SFA.



It is **CRITICAL** that this information matches. If there is no match, the student cannot be awarded the NGSG or NGES.

Below is a list of possible result codes and their meanings:

- **SN** The information in INGUS has been entered incorrectly or the soldier has not filed a FAFSA.
- NF No FAFSA exists for the current year. There is no marriage of information from a current year FAFSA with what was reported in INGUS. Therefore, the eligibility for the NGSG or NGES cannot be determined.
- **NM** The last name in INGUS does not match that reported on the FAFSA.
- **DN** Neither the date of birth or the last name reported in INGUS match the FAFSA data. The SSN could be incorrect.
- **DB** The date of birth in INGUS does not match that reported on the FAFSA.
- **OK** Program data in INGUS and FAFSA data are cohesive.

In addition, you may access a list of the result codes and their meanings by clicking the "Application Status, Award Status and Result Codes" link.



To ensure each certified soldier, receives the NGSG or NGES, you may need to take action to enable a "match" and achieve the "OK" result code.

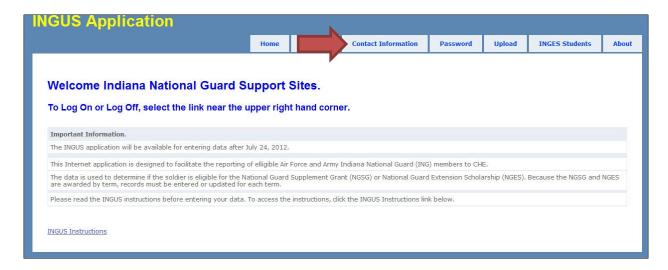
If you need assistance in resolving the code, please contact Director of Program Relationships Amanda Stanley at 317-234-8232 or <a href="mailto:ajstanley@che.in.gov">ajstanley@che.in.gov</a>.

#### V. ADDITIONAL FEATURES

#### ADDING CONTACT INFORMATION

You may update your contact information and provide contact information for additional individuals associated with your unit through the INGUS application.

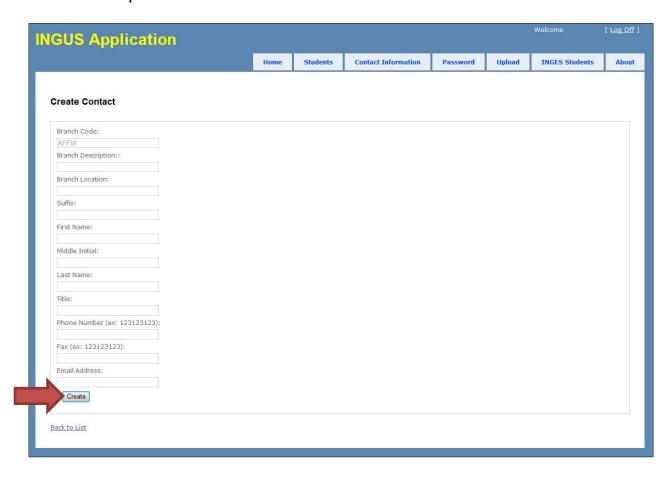
Select the "Contact Information" tab.



Click the "Create New Contact" link.



Provide the requested contact information and click the "Create" button to save.



#### **REPORTS**

A series of reports will be made available during the second phase of the INGUS application development. An updated manual will be provided at that time detailing the available reports.